

## Veggie Prescription (Rx) FAQ for redemption Gorge Grown Food Network

**What is the Veggie Prescription (Rx) Program?** Healthcare and social service providers will identify patients with food insecurity and write a "prescription" that patients will fill at Gorge farmers' markets and grocery stores for fresh produce. Prescriptions are refillable. Recipients will receive recipes and information about cooking classes. Local healthcare providers have donated over \$70,000 for this pilot year that will go directly into the pockets of farmers and food providers.

**Where can the Veggie Rx be redeemed?** During the summer months, they will be good only at farmers markets. From October - May, they will be good at most grocery stores throughout the Gorge.

**What can people buy with the Veggie Rx scrip?** They can buy any fresh, whole fruit or vegetable. They are **NOT** good for any processed foods (prepared salads, frozen vegetables, cut up fruit, etc.).

**Can I give them change?** No. Please work with the customer to make this work i.e. if they give you a \$2 voucher for a \$1.50 head of lettuce, consider giving them something else in addition. Recall that participants are living with food insecurity.

**Can they get more scrip if they use all of their Veggie Rx scrip?** Yes, refills are available at the clinics or health dept where they received their first one.

**Do they expire?** Yes, the scrip will expire quarterly. Please do not accept expired scrip, but let them know that they can go get current vouchers at their local Veggie Rx distribution partner. Vendors can redeem them with Gorge Grown up to 30 days after the expiration date.

### How do I get reimbursed for the Veggie Rx scrip that I receive?

You get reimbursed directly by Gorge Grown Food Network. You can mail them in to us once a month to be reimbursed. Please mail them to us with your business name and return address: **Gorge Grown / Veggie Rx PO Box 752, Hood River OR 97031**

### OTHER QUESTIONS?

Contact Todd Dierker  
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